

Hosted PBX and VoIP

Businesses today need technology solutions that help improve communications, while driving productivity across the enterprise. They also want a reliable, high quality phone system that simply works. And with your business in a constant state of change, you need a solution that's both easy to learn, and easy to use.

Today, transforming your phone system is simple and cost effective, regardless of your business—whether you have five employees or fifty. Our platform adapts and adjusts to your needs, seamlessly working the way you need it to. That way, you can focus on your business, not your communications system.

With Fidelity SkyTalk, you will get a cloud-based platform that:

- Provides high quality, reliable cloud-based solutions
- Utilizes modern features with enterprise capabilities
- Costs less up front and over time vs. traditional premise
- Future proofs your communications system

You will be able to leverage powerful benefits including:

- The flexibility to scale up or down as your needs change
- An effective, intuitive user interface
- Leading application integration - Salesforce.com, Microsoft Outlook, etc.
- Total control, right from your fingertips (through desktop browsers and mobile devices)
- Limitless call routing features for optimal productivity



What is Hosted PBX & VoIP?

Hosted PBX (Private Branch Exchange) is the modern version of the traditional telephone closet. The new hosted, or "cloud," model puts the brains of your phone closet into professionally maintained data centers, helping businesses like yours to transform their communications and improve productivity - without the need to purchase expensive, complex, depreciating phone system software and hardware.

VoIP refers to phone services that are accessible through a high quality broadband connection. VoIP is typically more cost effective and scalable than traditional alternatives. With both Hosted PBX and VoIP, you and your team can work from the office, home, or on the road, or through your smartphone, all while utilizing your company's communications solution to help maintain and uplift your image and brand.

Interested in learning more?

Call **800-683-5600** to schedule a free consultation with one of our VoIP specialists who can help you determine which Fidelity SkyTalk service(s) are just right for your business. When your ready to move to Fidelity SkyTalk, we will install your new service(s) with ZERO downtime.



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